



Connecting Neighbors, Enriching Lives  
**Freeport Community Services**  
Since 1974

**Guidelines for Drivers**

Thank you for your interest in our Volunteer Transportation Program. The Transportation Program provides rides for medical or counseling appointments Monday through Friday from 8am – 5pm.

**The FCS transportation program is available to adults who:**

- Live in either Freeport or Pownal.
- Complete our registration form.
- Are unable to drive or have no vehicle—either temporarily or permanently.
- Have no other means of transportation.

**General Program Information:**

- All rides are coordinated through the Age Friendly Freeport & Pownal (AFFP) Coordinator.
- We are unable to transport wheelchairs.
- Service animals will be accommodated and drivers will be given notice. You can choose not to provide those rides if you are uncomfortable transporting animals.
- We ask riders, when possible, to not bring their children with them in the vehicle.
- Volunteer drivers usually stay in the area where the rider is dropped off and coordinate with the rider on time to return.

**Driver Expectations:**

- All Drivers must submit a Volunteer Driver Application.
- Be at least 18 years of age and have held a valid driver's license for at least three years.
- Be cleared by criminal, sex offender and motor vehicle background checks, paid for by FCS.
- Refrain from smoking while providing rides for the FCS Transportation Program.
- Be considerate of your riders.
- Drive appropriately, following all Maine DMV laws such as seat belts, speed limits, etc.
- Have a well-maintained and clean vehicle with current inspection and registration.
- Rides will be canceled in accordance with our inclement weather policy. Drivers are asked to contact the rider directly and let the AFFP Coordinator know the ride was cancelled.
- Drivers have a right to refuse riders at time of pickup if there is an unsafe situation.
- Many people are allergic to fragrances so we ask drivers not to wear scented skin care products or perfume, and not to spray or hang odor deodorizers in their vehicles.

*People receive rides at no cost to them. This is possible because our volunteer drivers are not reimbursed for their time or fuel expense. Thank you in advance for your generous donation of time and resources.*