Freeport Community Services

Holiday Helpline

Thank you for your interest in adopting a family through the Holiday Helpline!

Holiday Helpline is a program for residents of Freeport and Pownal. The goal of this program is to enhance the holiday spirit of giving in the community by connecting anonymous donors with families and adults who request assistance.

Through the Holiday Helpline, adults may receive up to two gifts each and children up to four gifts each. This year Freeport Community Services gift suggestions are something you want, something you need, something to wear, and something to read. Families are asked to keep each gift on their Wish List under $50.

How the process works:

- ★ Holiday Helpline applications are available to residents in Freeport and Pownal **November 2nd-November 20th, 2026** at Freeport Community Services.
- ★ Interested donors contact the Holiday Helpline to adopt a family. Please include the number of people you would like to adopt, and we will do our best to match your request. Depending on family size you may be assigned more than one family. **Please note that not all families include children.**
- ★ **Please expect to spend up to $100 per adult and $200 per child.**
- ★ Holiday Helpline staff review applications in receipt order. FCS has no control over when and how quickly applications come in, please be aware it may take longer than anticipated for you to receive a match. Holiday Helpline staff may match families with adopters as late as **November 30.**
- ★ Adopters will receive an email from the Holiday Helpline that includes:
    - Family Gift Wish List(s)
    - Adopter Match Letter with instructions for wrapping and labeling gifts
- ★ Adopters ***must confirm receipt*** of Gift Wish List from holidayhelp@fcsmaine.org
    - If you have not heard from us, please check your spam mail periodically.
- ★ Gifts are due to FCS on **Monday, December 14th or Tuesday, December 15th between 9am-4pm.**

Please contact holidayhelp@fcsmaine.org or 207-865-3985 x205 with any questions. We are happy to help!